

Silver Lakes Community Association

A Corporation Not-for-Profit

Presidents Meeting

July 5, 2022 7:00PM

Virtual Meeting via Zoom

John Savaiko, President of Crystal Shores, opened the meeting and thanked everyone for their patience as they worked out the glitches with the technology for the hybrid meeting. He reminded participants to mute themselves to minimize background noise.

1. On Street Parking

John advised there was a recent On-Street Parking Committee Meeting. He advised there was a slight increase with the start of summer. He advised there is progress transitioning from the placard to the sticker for violations. The decision was made at the meeting to continue with the stickers. John explained the fining process; 3 warnings and then a \$50 fine and then it escalates from there. Presidents should reach out if they have repeat violators.

2. Overflow Parking Update

Robert Moses advised the Committee met on June 15th.

Of the 19 communities with overflow parking, 8 showed up.

New regulations were reviewed. A more focused approach was taken.

Questions were asked at the meeting:

Should vehicle registration be required for all vehicles? 7 were in favor, 1 was opposed

Should SL allow overflow parking or guest parking only? Split vote

Should SL restrict parking at the pool areas during pool hours? 6 in favor.

The Committee will reconvene on July 13th.

John Savaiko pointed out that 8 of the 19 Communities at the meeting is not a good representation and that if you are a President of a community with overflow parking, you should attend the meetings.

Sandra will be sending information to all the 19 Communities. She reiterated that all 19 communities can participate to review strategies and propose suggestions.

3. Modification Committee

Tanya provided a recap.

She proposed adding to the Community Guidelines:

- A picture of what Circular Driveways should look like, as a reference for homeowners.

Planters must remain and are shown on the diagram

- Pictures of Metal Roof Tiles that are allowed in SL

- Approved roof stain colors

- Driveway stain colors.

Colleen advised she has been waiting over 50 days for a modification to be approved. She advised the online form doesn't have enough room for all the information.

She reiterated we need to help residents improve their homes, that the process is taking too long and there should not be so many denials.

Tanya advised the majority of denials is missing info.

Robert Garcia said there are seats on the Mod Committee and residents should help. They are the hardest working committee and they go above and beyond. Homeowners need to fill out the paperwork correctly.

Colleen suggests doubling the size of the Mod Committee and looking into changing the time they meet and fixing Page 2 of the application process.

Terrie suggests reviewing process.

Joe brought up a fencing issue.

Jacqueline feels there should be separate forms depending on the Modification.

Tanya reviewed the Modification Cheat Sheet.

A suggestion was made to have software that can have drop downs for Modification document requirements.

Terrie mentioned when an application is denied for a certain document, the entire application has to be resubmitted.

Armando asked how many volunteers are on the Modification Committee. Tanya said currently, there are 5. The meetings are from 8am-10:30am every two weeks. He would volunteer, but he is not available during the week in the morning.

Tanya reviewed the process and explained it will be brought to the Master Board.

Terrie advised everything has changed. Tanya explained docs are going to John Stevens next and then will be brought back to the Presidents.

John thanked Tanya for her hard work.

4. Waste Pro Concerns

Robert Moses explained they have received numerous complaints from communities about the Waste Pro trucks and they are going to create a link on the SL website for residents that can address Waste Pro issues and the BOD and the Commissioners can be copied on

complaints/concerns. There are a lot of hydraulic leaks and Waste Pro needs to get out quickly to mitigate.

Joe advised the trucks are leaking waste too and the trucks leave a putrid smell.

5. Sub-Association Pools

Robert Moses advised there are two communities that are still using the services of All Florida Pools. Robert advised the quality of work from All Florida Pools has declined.

- a. Coconut Key
- b. Sapphire Pointe

Robert suggested these communities consider other vendors.

Aqua Pool was recommended by a President.

6. Monthly Report Updates

Robert Moses advised the reports have been automated, however the automation limits what can be included. He is back to the drawing board to do a custom report, especially for the Rental Reports. They will be sent out soon and he will welcome any feedback.

7. FPI Dispatch Call Updates

John Savaiko advised PPM sent out an update to all residents on the process for contacting FPI. Calls will first go to dispatch and then they will be forwarded. This should make the process more efficient.

Presidents should relay this information with their communities and provide feedback to this Committee.

Laura Santiago advised she called FPI and it rang over a dozen times before someone answered.

John advised there is a forwarding process that may have caused that issue.

8. Open Forum

A concern was brought up regarding construction from Blue Stream that affected cable and sewer lines.

Robert Garcia advised it hard to hear anyone in the audience. They need to be closer to the microphone.

Robert Moses advised there is an in-house Blue Stream Rep in the field and will report back any anomalies. PPM keeps track of all damage that is reported. When Blue Stream closes out a concern, PPM contacts the resident to ensure everything was repaired to satisfaction. If

residents are not getting that level of satisfaction, PPM needs to be advised so they can address the issue with Blue Stream.

Robert Garcia advised Blue Stream is to keep track of how long it takes to make repairs to what was damaged. There are several categories. Water and FPL are to be repaired inside a day. The sewage line has to go through the city and that can take longer.

He advised yard signs with contact information are posted in the neighborhoods.

After construction, residents will receive a survey to fill out. This feedback is very important. Any community with outstanding issues will be addressed before Blue Stream can consider that community completed.

Warren commented he is the new President of Sunset Pointe. He is in the process of getting estimates for new speed humps and would appreciate any other communities' recommendations. He said they are receiving quotes for 20-30K for 5 speed bumps.

He also mentioned the growth in the lakes. He wants to know why we are not being more proactive with that issue.

Robert Moses said the Lake and Boat Committee can address that with the lake maintenance company to find out what is going on.

Tanya wants to know if Colleen is still on as she pulled up her Modification Request and wanted to discuss it with her. Terrie confirmed it was over 50 + days. Tanya says in her systems it shows as three days. The Committee can only control what comes to them directly.

Rick said he would reach out to Warren about the speed bumps.

There was feedback about dirt bikes on the Miramar side, south of 30th St, perhaps Sapphire Pointe.

John Savaiko asked to share all information with Robert Moses who can contact Office Bogus to intervene. A video will be sent to Robert Moses.

Robert Garcia suggests setting up a chair for participants to step forward and be heard better on the hybrid meeting.

Lynn advised the large size of the room makes more of an echo, but she thought the meeting went well. When John turns from the microphone, he is not heard as well.

Vivienne did not understand why the format was different. She thanked John for a great job conducting the meeting and expressed she knows Robert Garcia is resigning and what will be the process for replacing him and thanked him for his service.

Robert Garcia expressed he has not resigned yet and tonight's meeting was the President's meeting, not the Master Board meeting and that is why the format was different.

Robert advised he will resign at the next Master Board meeting as he and his family will be moving to Massachusetts.

John thanked everyone for attending this evening and acknowledged the hard work the Modification Committee does.

Robert Garcia thanked John for doing a great job.

Meeting adjourned at 8:58pm

Respectfully submitted,

Cathy Balenovic
Director Community Affairs